## Conversation

(Unit 10, page 117; use with Exercise 4, Activity B and C)

Mandy: How long have you been at your current job?

Joanne: I've worked there for five years.

**Mandy:** OK. Have you ever managed a team?

Joanne: Yes, I've managed two small teams since I started.

Mandy: That's great. What's the hardest part of being a team leader?

Joanne: For me, it's having to solve all of the problems that come up.

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